



Neighbourhood Watch and associated Watch Schemes in Cleveland

Service Level Agreement 2012-2015

Neighbourhood Watch in Cleveland operates in partnership between the Cleveland NHW Executive, Cleveland Police, Steria, and the four Local Authorities

Schemes are intended to act as enablers to community cohesion, bringing communities together to make the areas where they live and work safe, friendly and pleasant places

They are also in place to assist the police with community engagement through a two way process of giving and receiving information and community intelligence

The NHW Executive Committee will work with members and partners to:

- Identify issues of local concern and become involved in community problem solving
- Get involved in crime and disorder and anti-social behaviour prevention initiatives
- Provide volunteer administrators/coordinators who assist partners to effectively run Neighbourhood Watch
- Form local associations and schemes to share and disseminate good practice
- Link into and work with other Watch movements and wider voluntary, public sector and private sector bodies
- Promote membership of local NHW, particularly in under-represented areas and with under-represented minority communities
- Develop initiatives to drive local NHW activity
- Manage and support local Executive Committees, ensuring effective strategic oversight and taking action where necessary to promote effective practice
- Act as liaison between partners, local schemes and the national body
- Attend and contribute to Local, County, Regional and National NHW meetings

Cleveland Police and Steria will support Neighbourhood Watch by:

- Having a clear policy statement which outlines its support for Neighbourhood Watch and the wider Watch movement
- Providing regular, structured help and guidance to coordinators and district, county/force-wide Neighbourhood Watch associations
- Providing routine crime figures, other information and expert advice to Watch schemes
- Supporting the development of "Watches" or similar schemes into areas with the greatest need
- Engaging with minority communities which are currently under-represented within the Watch movement
- Providing training opportunities for Watch coordinators, staff and/or members
- Maintain an effective membership contact database and explore social media opportunities for information sharing and providing public advice
- Maintaining the service level agreement between Neighbourhood Watch, partners and the police
- Providing feedback to Neighbourhood Watch coordinators/members who pass information/intelligence/incidents to the police

- Providing rapid dissemination of current information/intelligence to coordinators and members
- Maintaining and improving the integration of Neighbourhood Watch into the Neighbourhood Policing Programme
- Using problem profiling to identify effective and relevant information and activity for which NHW schemes may provide an effective tool in addressing issues
- Assisting local schemes to find sources of funding for running costs and other initiatives
- Bringing together Neighbourhood Watch at a local level with other Watch, voluntary, public and private sector bodies concerned with crime, anti-social behaviour and quality of life issues
- Where appropriate, carrying out vetting of Neighbourhood Watch co-ordinators and other appropriate Neighbourhood Watch volunteers

Local Government will support Neighbourhood Watch by:

- Recognising the unique contribution of Neighbourhood Watch to the broader community safety agenda
- Providing oversight and support to the movement, using strategic oversight meetings to monitor progress and assist with development
- Developing local policy relating to the promotion, development and support of Neighbourhood Watch schemes
- Providing practical support and assisting with events and activities promoting NHW and crime prevention initiatives
- Bringing together Neighbourhood Watch with other voluntary and public bodies concerned with crime, antisocial behaviour and quality of life issues
- Exploring ways to reach out to younger people, those from minority ethnic groups and people living in higher crime areas
- Support and assist in developing "Watch" schemes where Local Authorities have influence, such as; Junior NHW, School Watch, Campus Watch and Hospital Watch

The Home Office supports Neighbourhood Watch by;

- Providing Ministerial support to the movement
- Developing policy relating to the promotion, development and support of the Neighbourhood Watch and wider Watch movement in England and Wales
- Providing practical support, for example by maintaining the Neighbourhood Watch mini-site on the Crime Reduction Centre website, producing good practice guidance for the movement, supplying free publications and training materials, sponsoring conferences, events and commissioning appropriate research
- Promoting the effective exchange of information and sharing of good practice across Neighbourhood Watch and the wider Watch movement
- Bringing together Neighbourhood Watch with other voluntary and public bodies concerned with crime, antisocial behaviour and quality of life issues
- Exploring ways to reach out to younger people, those from minority ethnic groups and people living in higher crime areas
- Providing public liability insurance cover for every Neighbourhood Watch group and association throughout England and Wales
- Chairing the National Strategy Group for Watch Issues
- Working with the Government Offices for the Regions and the Welsh Assembly to help promote Neighbourhood Watch in the regions and Wales, in particular by supporting effective links between Neighbourhood Watch and Crime and Disorder Reduction Partnerships (CDRPs)

The National Strategy Group for Watch Issues supports Neighbourhood Watch by:

- Providing advice, information and support to the Home Office and ACPO on the development and implementation of policy and practical measures to promote the further growth and development of Neighbourhood Watch and the wider Watch movement
- Providing relevant knowledge and experience from outside the Watch movement
- Promoting Neighbourhood Watch to stakeholder organisations beyond the Watch movement